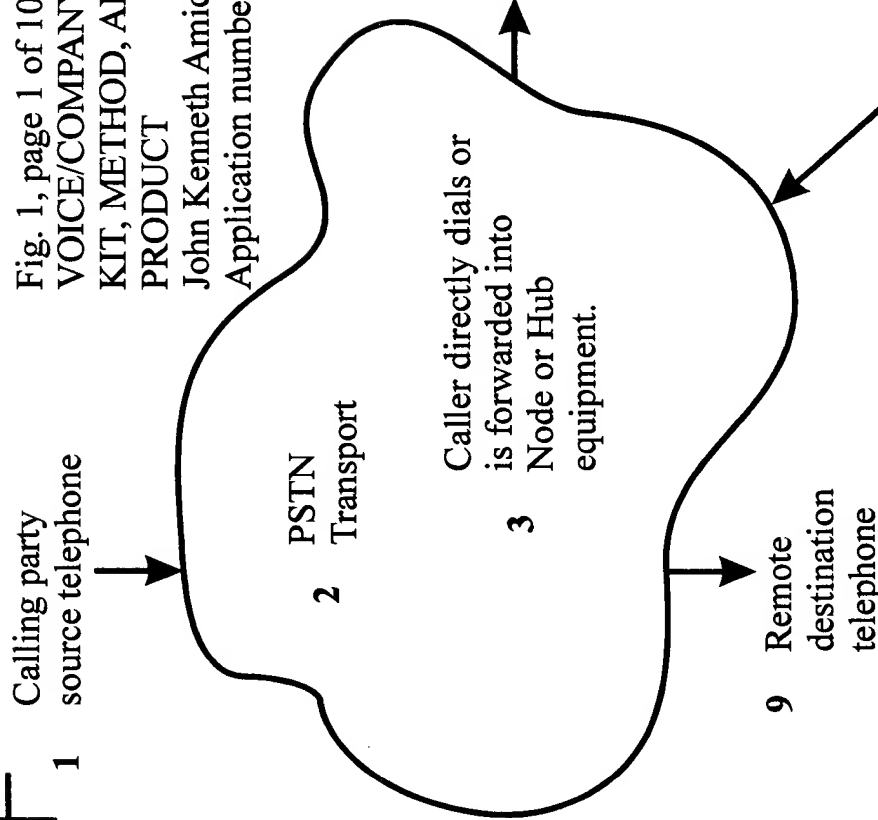


Fig. 1, page 1 of 10 A VIRTUAL
VOICE/COMPANY/OFFICE NETWORK TOOL
KIT, METHOD, AND COMPUTER PROGRAM
PRODUCT

John Kenneth Amick
Application number 09/556,439.

Replacement sheet
(Currently amended)



- 4 Virtual network call processing system Node or HUB.
- 5 Handling and routing information from the network or Node switch instructs the Node equipment to start the desired virtual network call processing system application.
- 6 Appropriate greeting is played to the caller.
- 7 Caller may send, receive or manipulate a mixed-media message.
- 8 Caller takes an action resulting in an out dial. In the absence of an error condition the call is processed to a remote destination telephone. During an error condition the error handling mechanism processes the call to a virtual network call processing system application comprising at least one software application comprising at least one object / software construct.

Fig. 2, page 2 of 10 A VIRTUAL
VOICE/COMPANY/OFFICE NETWORK TOOL KIT,
METHOD, AND COMPUTER PROGRAM PRODUCT
John Kenneth Amick
Application number 09/556,439.

Replacement sheet
(Currently amended)

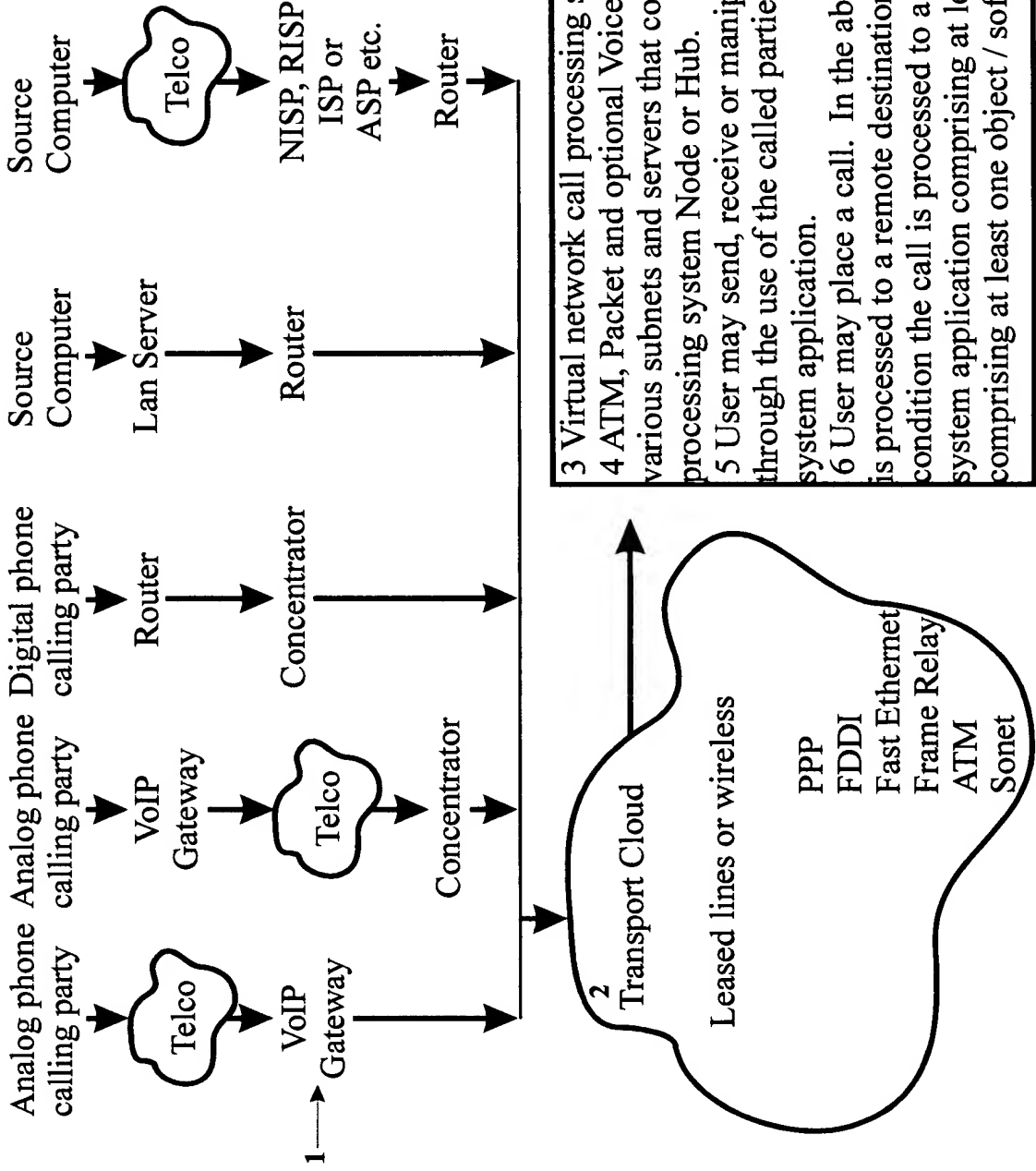


Fig. 3, page 3 of 10 A VIRTUAL
 VOICE/COMPANY/OFFICE NETWORK TOOL KIT, ^{Replacement}~~sheet~~
 METHOD, AND COMPUTER PROGRAM PRODUCT (Currently
 John Kenneth Amick amended)
 Application number 09/556,43.

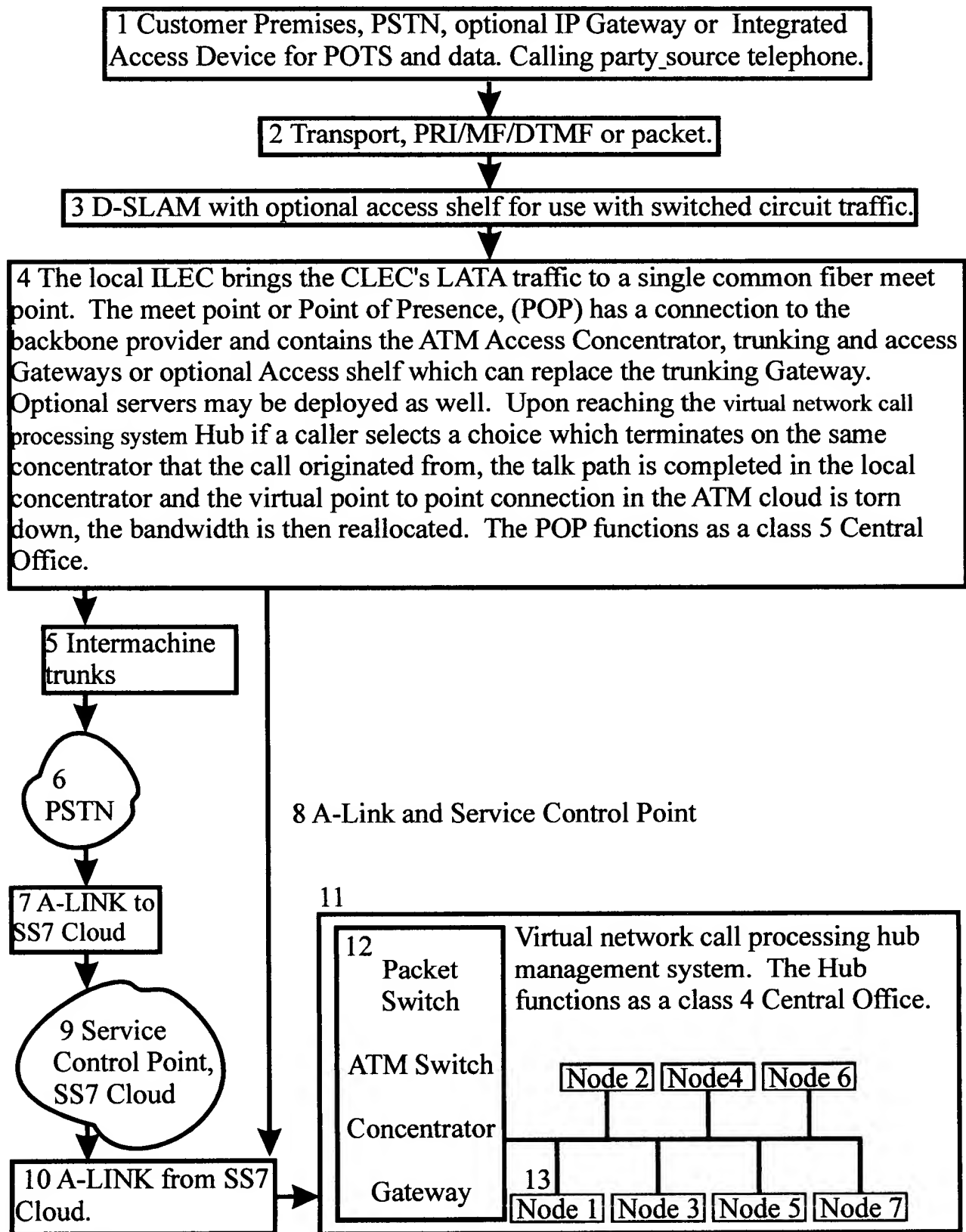


Fig. 4, page 4 of 10 A VIRTUAL
VOICE/COMPANY/OFFICE NETWORK
TOOL KIT, METHOD, AND COMPUTER
PROGRAM PRODUCT
John Kenneth Amick
Application number 09/556,439.

Replacement sheet
(Currently amended)

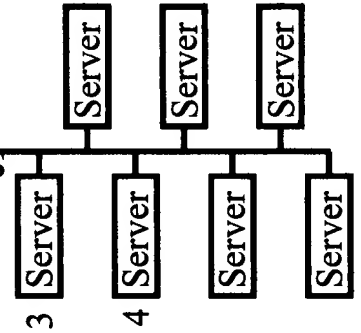
Handling and routing
information from the network
or Node switch instructs the
Node equipment to start the
desired virtual network call
processing system application
comprising at least one
software application
comprising at least one object
/ software construct.

1

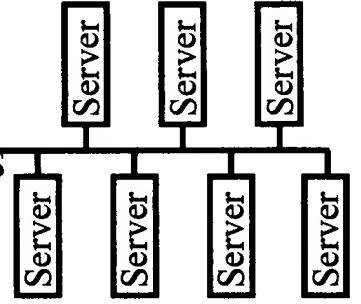
Software

2

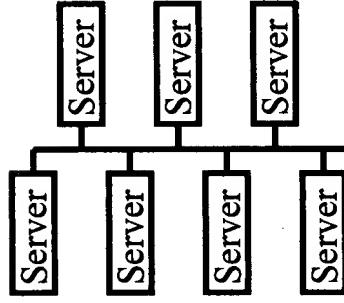
Subnet 1



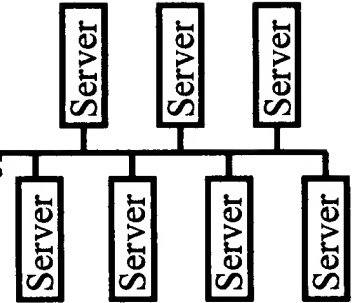
Subnet 3



Subnet 4



Subnet 5



Subnet 6

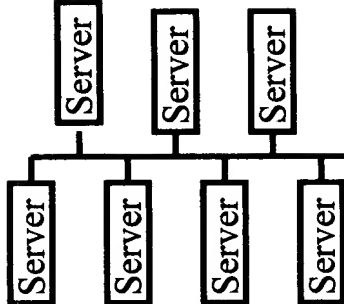


Fig. 5, page 5 of 10 A VIRTUAL
VOICE/COMPANY/OFFICE NETWORK TOOL
KIT, METHOD, AND COMPUTER PROGRAM
PRODUCT

John Kenneth Amick

Application number 09/556,439.

Replacement sheet
(Currently
amended)

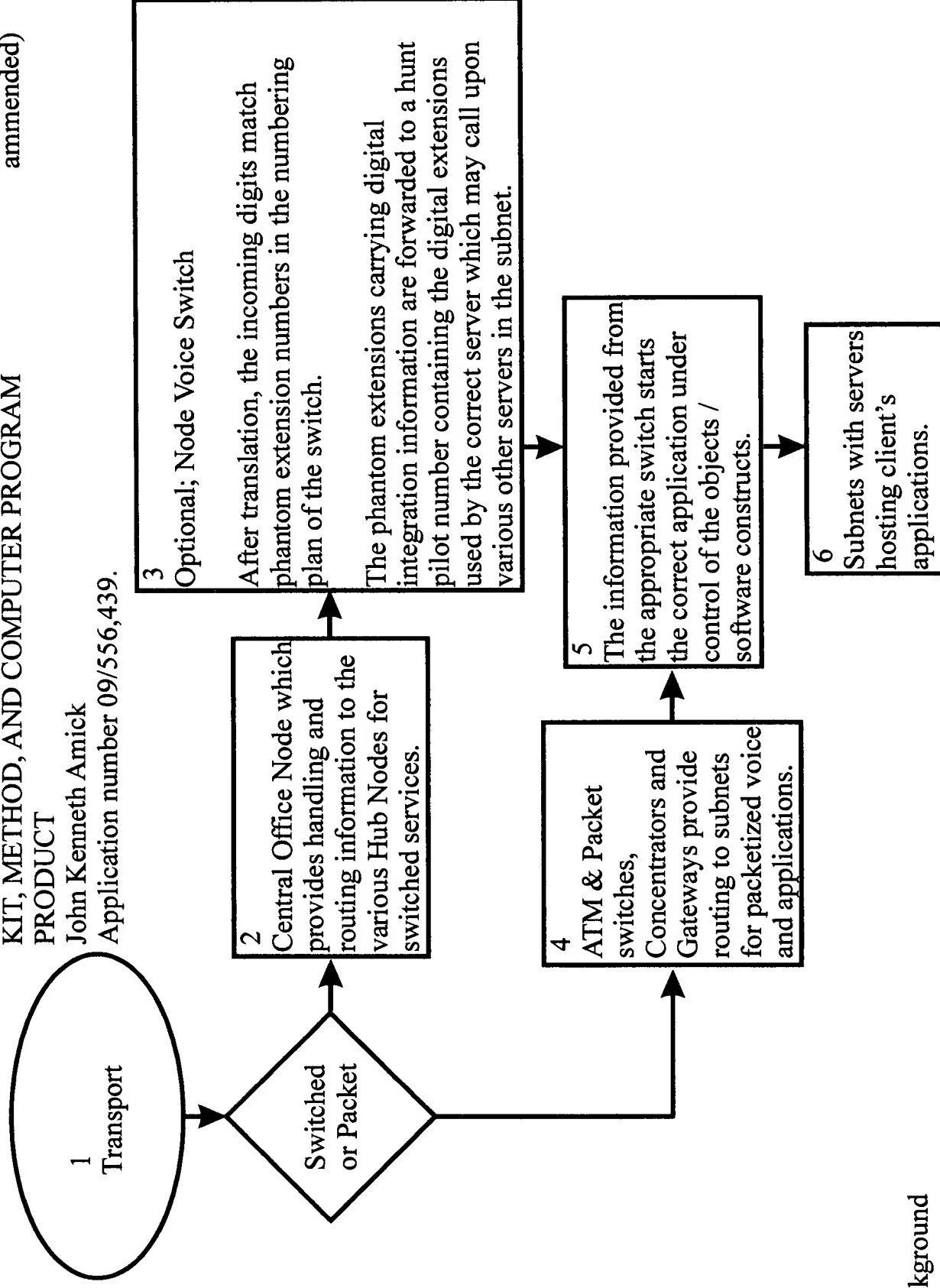


Fig. 6, Page 6 of 10 A VIRTUAL
VOICE/COMPANY/OFFICE NETWORK TOOL KIT,
METHOD, AND COMPUTER PROGRAM
PRODUCT John Kenneth Amick
Application number 09/556,439.

Replacement
sheet
(Currently
amended)

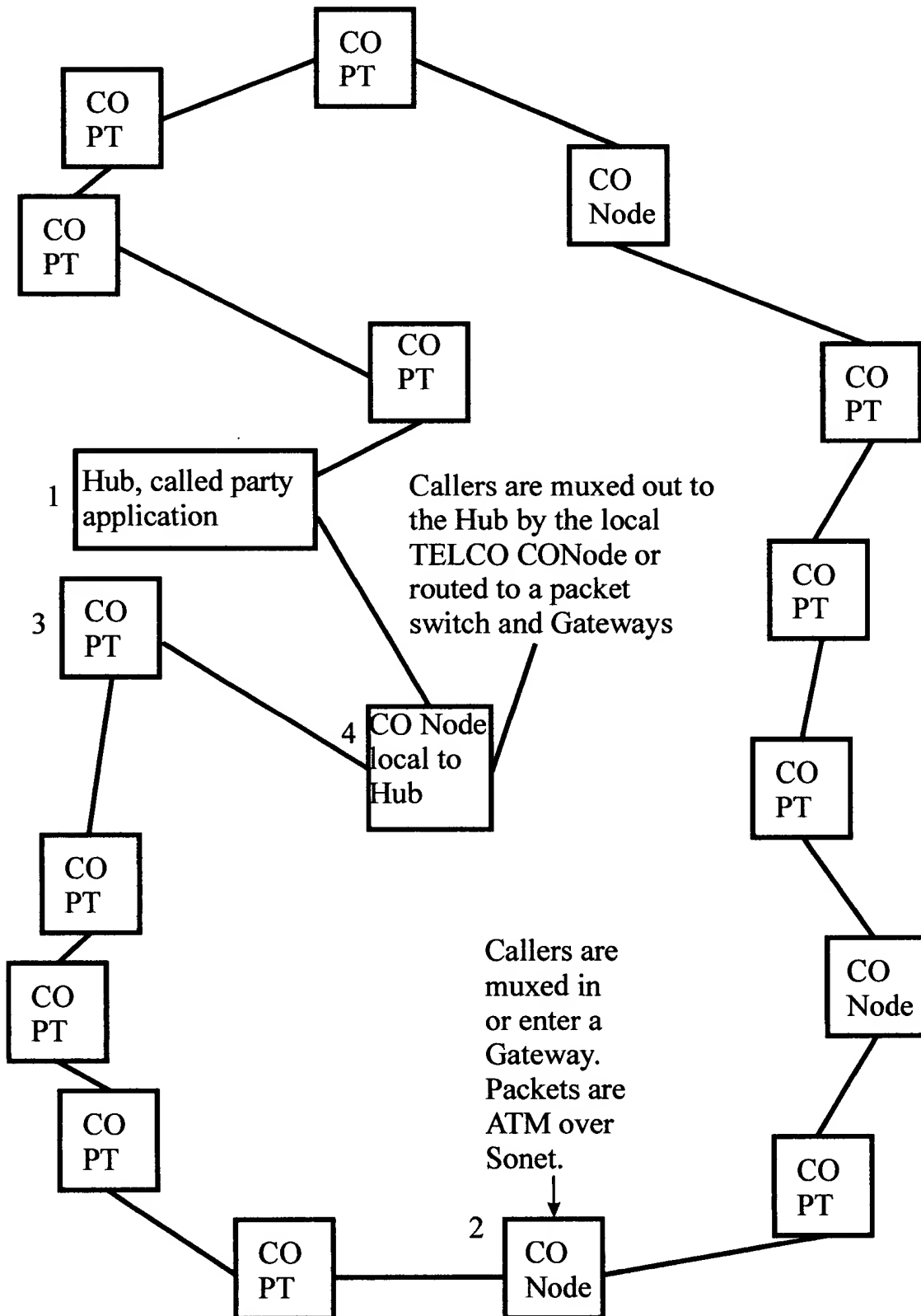
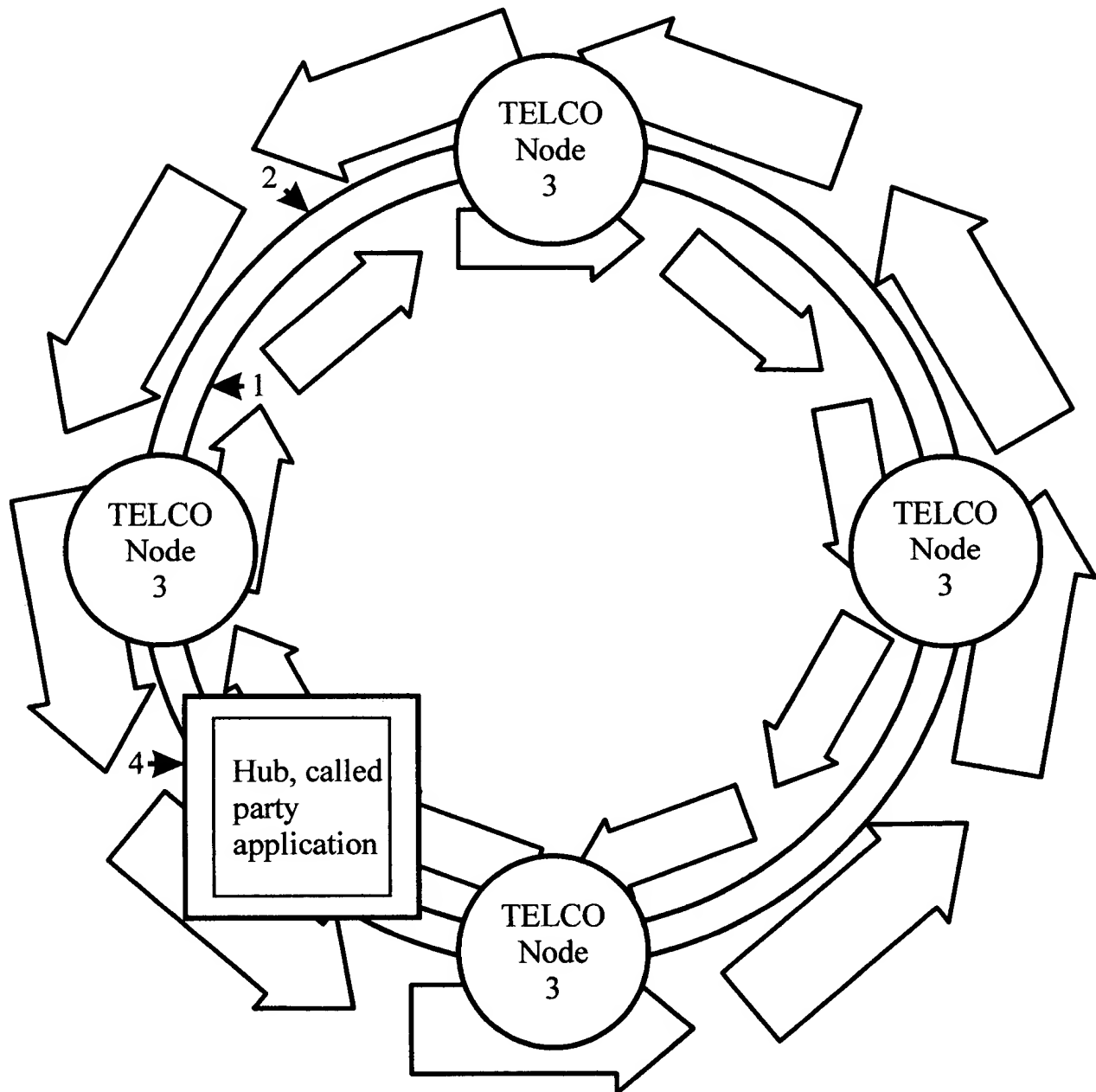


Fig. 7, Page 7 of 10 A VIRTUAL
VOICE/COMPANY/OFFICE NETWORK
TOOL KIT, METHOD, AND COMPUTER
PROGRAM PRODUCT John Kenneth Amick
Application number 09/556,439.

Replacement
sheet
(Currently
amended)



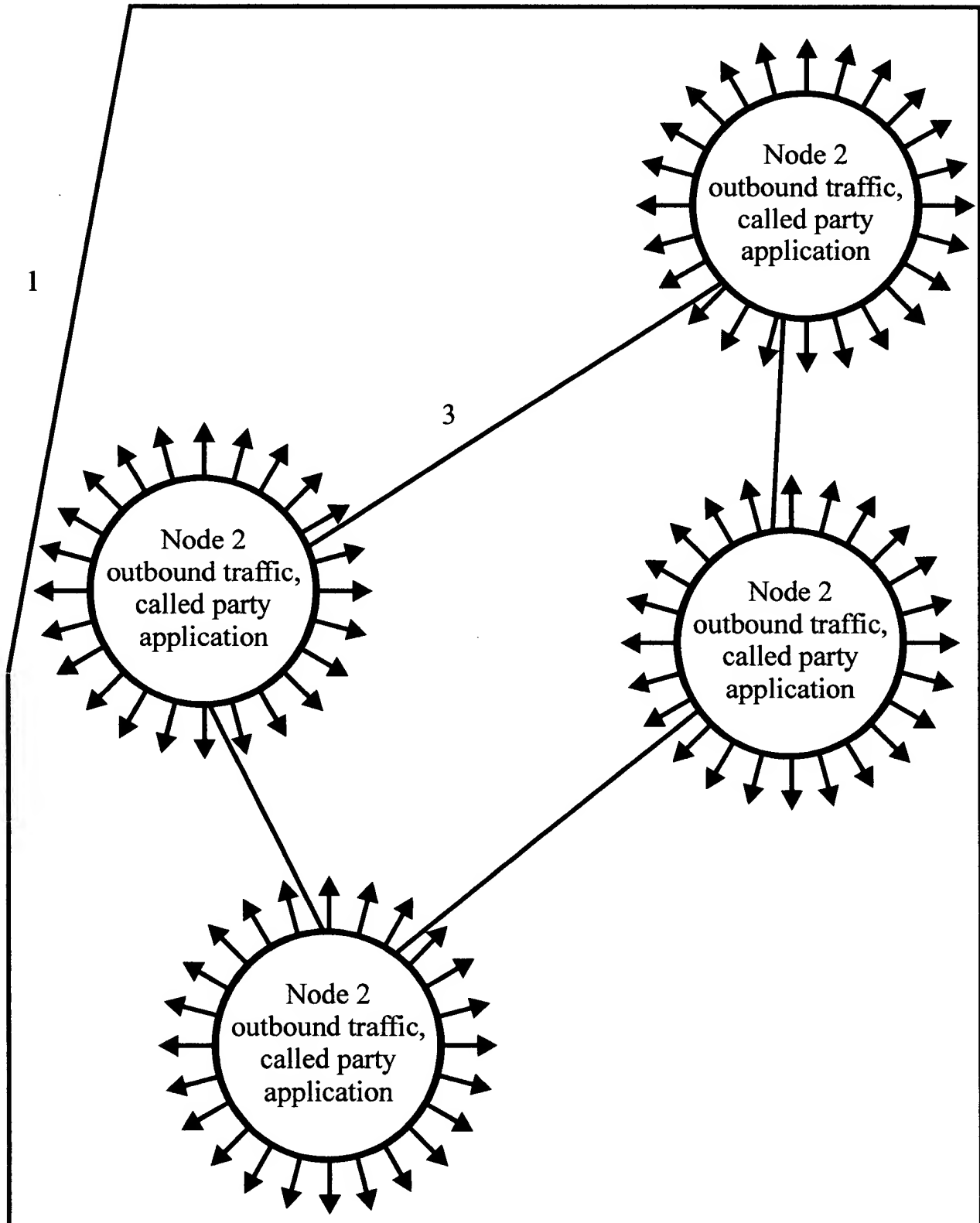


Fig. 9, Page 9 of 10 A VIRTUAL
 VOICE/COMPANY/OFFICE NETWORK TOOL KIT,
 METHOD, AND COMPUTER PROGRAM PRODUCT
 John Kenneth Amick
 Application number 09/556,439.

Replacement sheet
 (Currently amended)

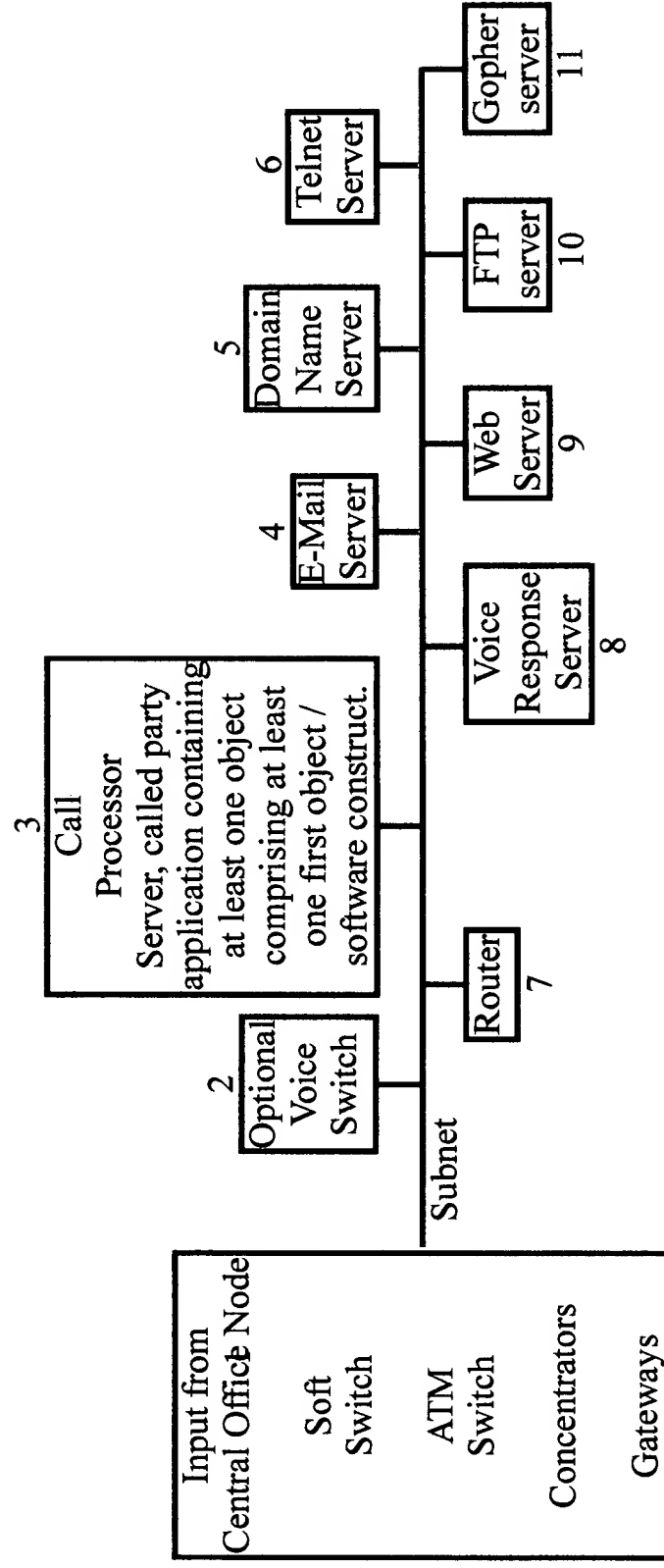


Fig. 10, Page 10 of 10 A VIRTUAL
 VOICE/COMPANY/OFFICE NETWORK TOOL KIT,
 METHOD, AND COMPUTER PROGRAM PRODUCT John
 Kenneth Amick

Replacement sheet
 (Currently amended)

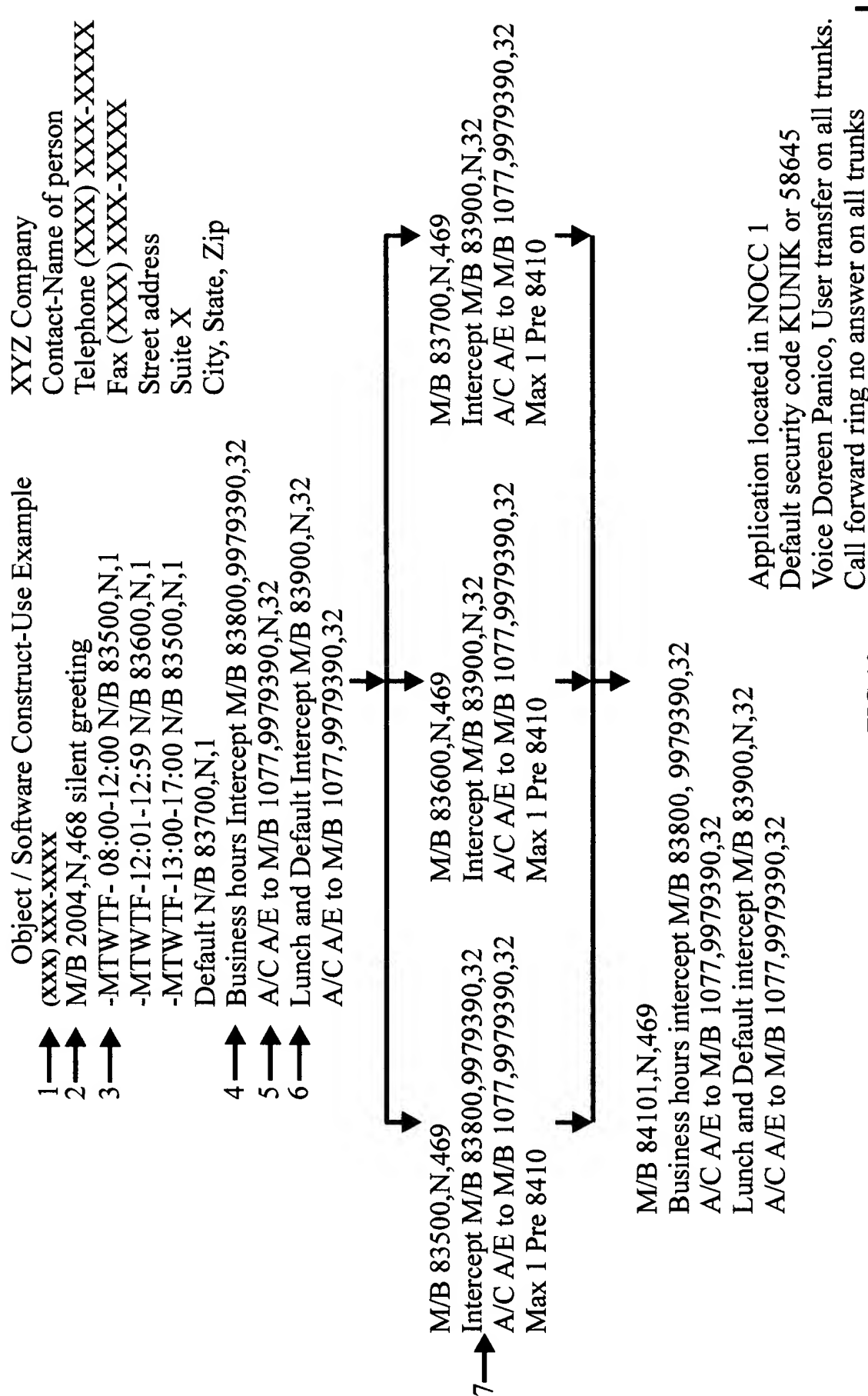


FIG 10